

Annual Report

PERIOD

April 1st 2019 -
March 31st 2020



Native Friendship Centre of Montreal Inc.
Centre d'Amitié Autochtone de Montréal Inc.

Native Friendship Centre of Montreal



VISIT US AT

2001 St-Laurent Blvd,
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Monday 9am to 5pm
Tuesday 9am to 5pm
Wednesday 9am to 8pm
Thursday 9am to 5pm
Friday 9am to 4pm

MESSAGE FROM THE PRESIDENT

Dear Community Members, Staff and Board of Directors of the NFCM:

I would like to express my gratitude to everyone who has been part of the Native Friendship Centre of Montreal, and to who still are today!

We have come a long way, and we must always remind ourselves that we all have a common goal, and that is to serve our community members. Thanks to our board of directors for always being present and willing to make a difference, even if it is a small one. Let's not forget that even the smallest changes, can make a positive impact for our community members.

The foundation of the NFCM is built with the strength of its community, and the beams are built by all its staff, from reception to the executive director. You all form a mesh that the community members rely on for support and services which brings me to say to you all: "Thank you for all that you do, your role is important!"

In friendship,

**Jennifer Jerome
President of the NFCM**

MESSAGE FROM THE EXECUTIVE DIRECTOR

The year 2019-2020 marked a period of continued transition, evolution and growth for the Native Friendship Centre of Montreal Inc. (NFCM) as we continue to execute a strategy to optimize resources and leverage valued partnerships according to an action plan set out as part of our five (5) year strategic plan.

We continue to pursue a diversified approach to funding sources and complementary partnerships, thus ensuring access to a broad range of direct integrated services and cultural supports. Partnerships in the areas of training, employability and law continue to develop and evolve.

Over time, the NFCM has consistently delivered solid results by ensuring access to essential health and social services, cultural supports, and urgent needs services. We continue to monitor and evaluate opportunities that support member interests and priorities within the context of our strategic plan.

Following the directives put forward by the provincial and federal governments in March 2020 in response to C-19, we temporarily adapted workplace practices and formulated plan to ensure the continuity of our services. Board and committee meetings took place as planned in order to maintain our decision-making process.

An integrated approach to management is complemented by an overarching strategic principle to ensure the stability, empowerment, and growth of the organization, all in pursuit of clear goals based on identified community priorities.

A history of more than four (4) decades demonstrates our respective vision and commitment within the community.

Brett W. Pineau, MBA
Executive Director

THE MOVEMENT

MISSION

The mission of the Native Friendship Centre of Montreal (NFCM) is to promote, develop, and enhance the quality of life in Montréal's urban Indigenous community.

PHILOSOPHY

The Native Friendship Centre of Montreal's philosophy is founded upon the spirituality of Indigenous peoples for our collective well-being. Through exchange, training, discussion, conferences, and social engagements, the Friendship Centre works to develop, empower, and maintain a strong and integrated urban Indigenous community. The NFCM promotes justice, fairness and equality for Indigenous peoples through a holistic approach to programming and services. Our philosophy is one that encompasses all Native people in the community who request our assistance

STRATEGIC ORIENTATION

To ensure the stability, enhancement, empowerment, and growth of the organization and the community we serve.



CORE VALUES

Honour

Respect

Pride

Equality

Team work

Discipline

Trust

PROJECTS, SERVICES AND ACTIVITIES

The Native Friendship Centre of Montreal Inc. (NFCM) is currently funded for projects intended to provide direct services and health supports to enable and facilitate increased participation in the economy including Health Canada (Resolution Health Support Program), Kaie: ri: nikawera: ke Day Centre (Employment and Social Development Canada - Homelessness Partnering Strategy), and Ka' wáhse Street Patrol (Employment and Social Development Canada - Homelessness Partnering Strategy).

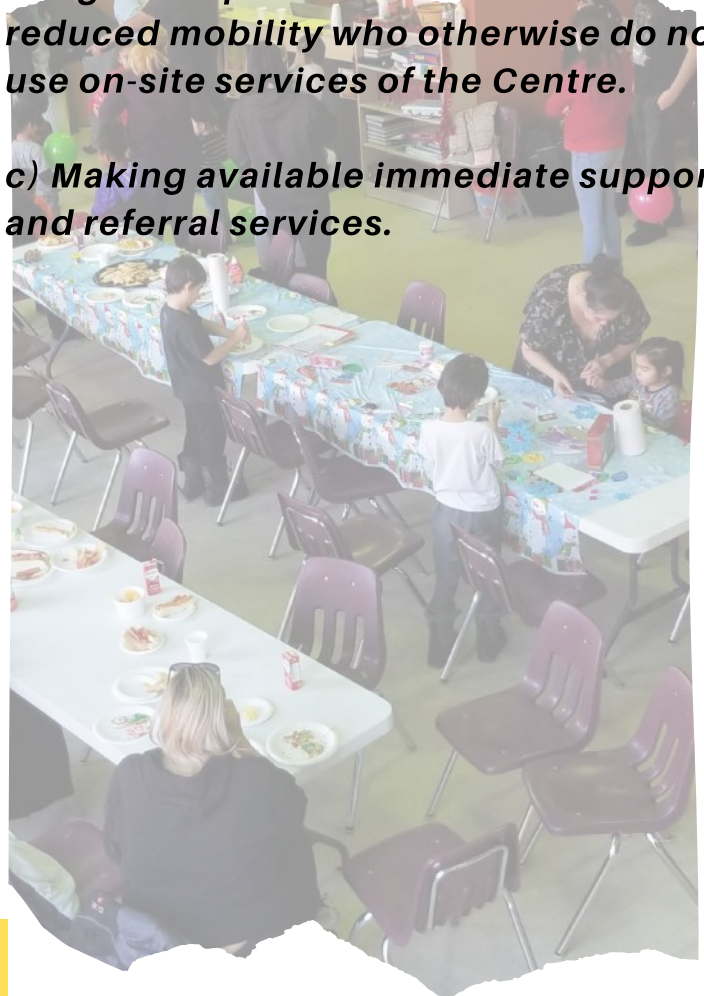
Through its various projects, the NFCM provides on-site access to activities, services and programming which help meet the needs of Indigenous peoples and support their transition to the urban environment by facilitating access to direct integrated services, case management, referral, training and skills development initiatives, and cultural supports.

Our well-developed partnership network has enabled beneficiaries to access services outside the conventional health and social service infrastructure through qualified referral in the areas of health, legal, housing/shelter, employability and skills development. Through our well-coordinated and integrated approach between partner organizations we will continue our success by,

a) Providing on-site direct integrated services and referral including urgent needs services, cultural supports, and programming that focuses on strengthening Indigenous values, traditions, and practices.

b) Facilitating access to mobile urgent needs services and referral to disadvantaged, homeless or at-risk Indigenous persons as well as those with reduced mobility who otherwise do not use on-site services of the Centre.

c) Making available immediate support and referral services.



1 KAIE: RI NIKAWERA: KE DAY CENTRE

The Project provides central, suitable, and appropriate facilities where services such as referral, food, clothing, emotional support and other services may be provided to Indigenous people who are homeless or at risk of becoming homeless by improving their living conditions, quality of life, and offer increased possibilities to socialize and regain self-respect in a warm and culturally suited environment.

The Day Centre continues to provide on-site support services to homeless people in downtown Montreal. Our team has worked towards an enhanced coordination of services among different organizations that support our mission. These efforts have resulted in stabilization and improvement of living conditions; enhanced capacity of staff; expanded public awareness and encouraged use of Day Centre.

The project targets an improvement in the quality of life, in the mental, emotional, physical, and spiritual health of urban Indigenous peoples who are homeless, transient, no fixed address, or who are at risk of being homeless.

DAY CENTRE HIGHLIGHTS



DAY CENTRE CLIENTS
1,750



HOT LUNCHES SERVED
12,532



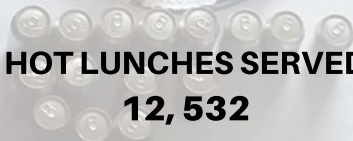
SELF-SERVE BREAKFAST
9,760



LEGAL CLINIC BENEFICIARIES
25



CULTURAL ACTIVITIES AND GATHERINGS
260



HEALTH PROMOTION ACTIVITIES
6



MEDICAL CONSULTATIONS
191



EDUCATION AND EMPLOYABILITY
73

** To support our mission during this period, Moisson Montreal distributed 28 347 kilograms of food to the NFCM. This represents a value of \$161, 580. In addition, they distributed 112 Holiday baskets for a value of \$6 541. Thus, the total annual value of food distributed to the NFCM is \$168, 121 **

2 KA' WÁHSE STREET PATROL

The **Street Patrol** provides Indigenous and non-Indigenous homeless of Montreal downtown with supplies, information, support and referral services in order to alleviate the hardship of their situation and stabilize the living conditions of those at risk of abuse in the streets. In addition, they operate a 'centre de soir' to offer increased possibilities to socialize and regain self-respect in a warm and culturally suited environment.



Activities for this period:

- Provide core services to homeless or at-risk individuals who would not otherwise be using the services of the Native Friendship Centre of Montreal's day centre, night centre;
- Monitor the whereabouts of homeless individuals;
- Provide food, clothing, blankets, active listening, coaching, and counseling;
- Assist homeless or at-risk clients with transportation to shelters and medical facilities;
- Encourage indigenous clients to use the 'centre de jour' and 'centre de soir' of the NFCM;
- Implement and operate a 'centre de soir' weekly;
- Recruit volunteers to assist street workers in providing services;
- Networking and coordination;



Our results for 2019- 2020

- 580 regular users of street patrol services
- **75** clients per night average received basic needs services (food, clothing, hygiene products)
- **70** clients per night average received support services
- Joint mixed foot patrol with the SPVM, **2x week**
- **70** number of transport requests to shelters/medical facilities

3

HEALTH CANADA: RESIDENTIAL SCHOOLS RESOLUTION HEALTH SUPPORT PROGRAM

The Native Friendship Centre of Montreal Inc. (NFCM) is collaborating with Health Canada to continue providing emotional and cultural support services to former Indian Residential School (IRS) students and their families before, during, and after participation in Settlement Agreement (SA) processes, including Common Experience Payments (CEP) and the Independent Assessment Process (IAP), as well as those who participated in Truth and Reconciliation Commission events and Commemoration activities.

90

Individuals have been reached by our Emotional Support Workers

64

Individuals have been reached by our Cultural Support Provider



HOW CAN YOU REACH US

To Access our Emotional Support workers or Cultural Support Provider (traditional healer), call the NFCM at 514-499-1854 (Toll-free: **1-855-499-1854**), located at 2001 boulevard St. Laurent, Montreal (Quebec) H2X 2T3. Cultural support services are available Wednesday and Thursday on a first-come, first-serve basis from 1:30PM-5PM.

A Crisis Line is also available to provide immediate emotional assistance and referral 24 hours per day, 7 days a week by calling: 1-866-925-4419

FUNDING SOURCES

CORE FUNDING:

1. Indigenous Services Canada - Urban Programming for Indigenous Peoples

- Federal **\$225, 760**

2. Ministère de la Santé et des Services Sociaux

- MSSS (Québec) **\$91, 303**

PROJECT-BASED:

3. Employment and Social Development Canada

Kaie: ri: nikawera: ke Day Centre

- Reaching Home (RH) - Designated Communities **\$124, 081**

Ka'wáhse Street Patrol

- RH, Designated Communities **\$55, 744**

- RH, Aboriginal Homelessness **\$156, 536**

4. Secretariat aux affaires autochtones (SAA) - FIA III

\$77, 538

6. Indigenous Services Canada - First Nations and Inuit Health Branch (FNIHB)

- Resolution Health Support Program **\$73, 893**

OTHER:

7. Ville de Montréal **\$30, 000**

OTHER ACTIVITIES

Number of volunteers that contributed to our activities and services the NFCM

5

1

MEMBERSHIP

- Full Members: 123
- Associate Members: 108

Number of Full Members at the AGM of **June** 20th 2019 : **20**

COMMITTEES

- Local Roundtable on access to health and social services for Indigenous Peoples in Montréal
- Montreal Indigenous Health Advisory Circle
- Mixed Regional Committee for the Professional Integration of First Nations and Inuit
- The First Nations Adult Education Council (Kanekó:ta)
- Indigenous Vigil Committee SPVM
- The NETWORK - Homelessness Committee
- Comité d'action sur la sécurité urbaine et l'amélioration de la qualité de vie au square Cabot et ses environs.

BOARD OF DIRECTORS

PRESIDENT

Jennifer Jerome (2018-2020)

VICE-PRESIDENT

Annie Roussy-Ste-Croix- (2019-2021)

SECRETARY

Nina Segalowitz (2018-2020)

TREASURER

Alfred Loon (2019-2021)

BOARD MEMBER

Mina Ekomiak (2018-2020)

BOARD MEMBER

Emirnik Sharky (2018-2020)

BOARD MEMBER

Marie Perrault (2019-2021)

BOARD MEETINGS HELD IN THIS PERIOD

June 12, 2019 / September 25, 2019 /
November 6, 2019 / January 29, 2020

Human resources priorities identified by current administration include a focus on recruitment and retention of qualified personnel and corresponding stabilization of staffing levels. Management identifies staff training and development a priority and continues to monitor opportunities as they emerge.

CURRENT STAFF POSITIONS:

- 1 Director
- 1 Executive Assistant
- 1 Services and Partnerships Coordinator
- 1 Team Leader
- 3 Street patrol workers
- 1 Community Resource Worker
- 1 Front Line Resource Worker
- 1 on-call worker

LOOKING FORWARD

- NFCM will continue to guide its planning and implementation of activities, services, and programming according to its Strategic Plan, the 2017-2022 Government Action Plan for the Social Development of the First Nations and Inuit, the 2015-2020 Gouvernement du Québec Plan d'action interministériel en itinérance, and 2018-2020 Ville de Montréal Plan d'action montréalais en itinérance;
- NFCM will continue evaluate calls for proposals and partnership opportunities to ensure they are consistent with the mission and mandate of the organization and that they are aligned with strategic and organizational objectives and goals;
- NFCM will continue to focus on opportunities to address community health priorities and engage in partnerships which will provide for the advancement of primary care;
- NFCM will examine strategies and approaches to meet the challenges and needs of our membership base including youth, families, students, adults, and elders.



THANK YOU!

To all our partners and affiliations for helping us to fulfill our mission and vision for a healthier urban indigenous community in Montréal. We gratefully acknowledge your expertise and financial contributions to the Centre.

McGill Fac. of Medicine – CHAP / UdeM (InCommunity) / McGill Fac. of Dentistry / McGill Fac. of Nursing / RAMQ / Médecins du Monde (MDM) / Health Canada RHSP / CLSC Fauborgs / CLSC Metro / Dawson College – Soc. Services Internship / Moisson Mtl. / Montreal Indigenous Community NETWORK / PAQ / Onen:tokon / Ministère de la Santé et Services Sociaux (MSSS) - Table locale en santé et services sociaux / Services Parajudiciaires du Qc. (SPAQ) / McGill Faculty of Law / First People's Justice Centre / Service de Police de la Ville de Mtl. (SPVM) - Comité Vigilance / Ministère de la justice du Québec - Interpretation Services / Correctional Services Canada / Kanekó:ta, Adult Education Program / Ivirtivik / First Nations Human Resources Commission of Qc. (FNHRCQ) / Ministère du Travail, de l'Emploi, et de la Solidarité sociale (MTESS) - Comité régionale mixte / Faculty of Arts Internship /

FINANCIAL CONTRIBUTORS: CN Community Fund / Abundance Canada / Fondation du Grand Montreal / Canada Helps.org / Benevity Fund

